



## PREPAID ELECTRICITY DISCLOSURE STATEMENT (PDS)

*With prepaid electric service, payment is made in advance of energy being consumed. A statement called the Summary of Usage and Payment or SUP will be made available on the first of the month via the Payless Power online system in lieu of a bill. The continuation of electric service depends on you prepaying for service on a timely basis and if your current balance falls below the disconnection balance of \$0.00, your service may be disconnected with little notice.*

**Prepaid service is not available to Critical Care or Chronic Condition Residential Customers as defined by 25.497 of the Substantive Rules Applicable to Electric Service Providers (<http://bit.ly/2vGX3fb>).**

<p><b>Connection Balance:</b></p> <p><b>How do I start prepaid service?</b></p>	<p>An initial pre-payment of up to \$75 is required to initiate service. Additional pass through charges may be required to be paid up front in addition to the initial prepayment as outlined below. There are other charges that may be unknown at the time that service is established and may be additionally passed through per the Terms of Service.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">TDU Service Area</td> <td>Move In/Standard Switch/Self-Selected Switch</td> </tr> <tr> <td>AEP Texas Central</td> <td>\$0.00 / \$0.00 / \$0.00</td> </tr> <tr> <td>AEP Texas North</td> <td>\$0.00 / \$0.00 / \$0.00</td> </tr> <tr> <td>Centerpoint</td> <td>\$0.00 / \$0.00 / \$0.00</td> </tr> <tr> <td>Oncor</td> <td>\$0.00 / \$0.00 / \$0.00</td> </tr> <tr> <td>Texas New Mexico Power</td> <td>\$0.00 / \$0.00 / \$0.00</td> </tr> </table>	TDU Service Area	Move In/Standard Switch/Self-Selected Switch	AEP Texas Central	\$0.00 / \$0.00 / \$0.00	AEP Texas North	\$0.00 / \$0.00 / \$0.00	Centerpoint	\$0.00 / \$0.00 / \$0.00	Oncor	\$0.00 / \$0.00 / \$0.00	Texas New Mexico Power	\$0.00 / \$0.00 / \$0.00
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<p><b>Fees:</b></p> <p><b>What other fees may I be charged?</b></p>	<p>Please see the Terms of Service document for a complete list of charges that may be assessed or passed through.</p>												
<p><b>Making A Payment:</b></p> <p><b>How do I make payments?</b></p>	<p>Credit Card 24 hours/day and 7 days/week:</p> <ul style="list-style-type: none"> <li>• Online at <a href="http://www.PaylessPower.com">www.PaylessPower.com</a></li> <li>• Self Service IVR at 1-888-963-9363</li> </ul> <p>Cash Payment Centers (additional fees may apply)</p> <ul style="list-style-type: none"> <li>• <a href="https://paylesspower.com/payment-options/">https://paylesspower.com/payment-options/</a></li> </ul> <p>Check or Money order by mail (please allow 5 business days for processing)</p> <ul style="list-style-type: none"> <li>• PO Box 470457 Fort Worth, TX 76147</li> </ul> <p>All payments do not need to be verified and a text or email shall be sent as confirmation of receipt of payment.</p>												

<p><b>Electricity Payment Assistance:</b></p> <p><b>Is payment assistance available to me?</b></p>	<p>If you qualify for low-income status or low-income assistance, have received energy assistance in the past, or you think you will need energy assistance in the future; you should contact the billing assistance program to confirm that you can qualify for energy assistance if you need it.</p> <p>Energy or bill payment assistance may be available, please call Young Energy LLC dba Payless Power toll-free at 888-963-9363 for additional information.</p>
<p><b>Communications:</b></p> <p><b>How will Payless Power deliver important documents and account information?</b></p>	<p>Payless Power will communicate account alerts and all required information via text message, email, web application, or by a downloadable smartphone application with push notifications.</p>
<p><b>Disconnection:</b></p> <p><b>What must I do to avoid service interruption?</b></p>	<p>The available account balance must always remain above \$0 to avoid service interruption. The \$0.00 threshold is known as the Disconnection Balance. A daily balance alert shall be sent containing your account balance and the estimated number of days before the balance shall reach the Disconnection Balance. The days-remaining calculation is an estimate and the balance shall be the sole factor determining if service may be interrupted for non-payment.</p>
<p><b>Reconnection:</b></p> <p><b>What must I do to reconnect service if service is disconnected for non-payment?</b></p>	<p>A positive balance of up to \$75 may be required to reconnect service after disconnection for non-payment. This balance is known as the Connection Balance/Reconnection Balance. If the account is negative or past due, then all outstanding charges must be paid in addition to the amount of prepayment required to reach the Connection Balance. If there are additional charges that are assessed by the TDU for reconnection, then Payless Power will pass through the charges and subtract the amount passed through from your available account balance.</p>
<p><b>Deferred Payment Plans:</b></p> <p><b>When are deferred payment plans available?</b></p>	<p>Deferred payment plans are available upon request in the following situations:</p> <ul style="list-style-type: none"> <li>• If your account reaches a negative balance of \$50 or more during an extreme weather event.</li> <li>• If a state of disaster has been declared in your area by the Governor of Texas and the Public Utility Commission requires that deferred payment plans be offered.</li> <li>• If Young Energy, LLC DBA Payless Power has under-billed your account by \$50 or more for reasons other than theft of service.</li> </ul> <p>If you enter into a deferred payment plan, Payless Power may apply a switch-hold until your deferred payment plan is paid in full. A switch-hold means you will not be able to buy electricity from another company while the switch-hold is in place.</p>